

**WORKFORCE CONNECTIONS
ADULT & DISLOCATED WORKER PROGRAM COMMITTEE**

Wednesday, October 8, 2014

9:00 AM

6330 W. Charleston Blvd., Suite 150

Las Vegas, NV 89146

Voice stream link: <http://www.nvworkforceconnections.org/mis/listen.php>

This meeting has been properly noticed and posted in the following locations:

City of North Las Vegas, 2250 Las Vegas Blvd. N., North Las Vegas, NV
City of Las Vegas, City Clerk's Office, 495 S. Main St., Las Vegas, NV
Clark County, County Clerk's Office 500 S. Grand Central Parkway, Las Vegas, NV
Esmeralda County Courthouse, 233 Crook Street, Goldfield, NV
Henderson City Hall, 240 Water Street, Henderson, NV
City Hall, Boulder City, 401 California Ave., Boulder City, NV
Workforce Connections, 6330 W. Charleston Blvd., Las Vegas, NV
Nevada JobConnect, 3405 S. Maryland Pkwy., Las Vegas, NV
Lincoln County 181 Main Street Courthouse, Pioche, NV
Nye County School District, 484 S. West St., Pahrump, NV
Pahrump Chamber of Commerce, 1302 S. Highway 160, Pahrump, NV

This Agenda is also available at www.nvworkforceconnections.org.

COMMENTARY BY THE GENERAL PUBLIC

This Board complies with Nevada's Open Meeting Law, by taking Public Comment at the beginning of the meeting immediately after the Board approves the Agenda and before any other action is taken, and again before the adjournment of the meeting

As required by Nevada's Open Meeting Law, the Committee may only consider items posted on the agenda. Should you wish to speak on any agenda item or comment on any other matter during the Public Comment Session of the agenda; we respectfully request that you observe the following:

1. Please state your name and home address for the record
2. In fairness to others, groups or organizations are requested to designate one spokesperson
3. In the interest of time, please limit your comments to three (3) minutes. You are encouraged to give brief, non-repetitive statements to insure that all relevant information is presented.

It is the intent of the Committee to give all citizens an opportunity to be heard.

Copies of non-confidential supporting materials provided to the Committee are available upon request.

Request for such supporting materials should be made to Kelly Ford at (702) 638-8750 or at kford@snvwc.org. Such supporting materials are available at the front desk of WorkforceCONNECTIONS, at 6330 W. Charleston Blvd., Suite 150, Las Vegas, Nevada 89146.

Auxiliary aids and services are available upon request to individuals with disabilities by notifying Dianne Tracy, or Suzanne Potter in writing at 6330 W. Charleston Blvd., Suite 150, Las Vegas, Nevada 89146; or by calling (702) 638-8750; or by fax (702) 638-8774. The TTY/TDD access number is (800) 326-6868 / Nevada Relay 711. A sign language interpreter may be made available with twenty-four (24) hours advance notice.

An Equal Opportunity Employer/Program

NOTE: MATTERS IN THIS AGENDA MAY BE TAKEN OUT OF ORDER.

Adult & Dislocated Worker Program Committee members: Hannah Brown; Chair; Daniel Rose, Vice-Chair; Chelle Bize'; Matt Cecil; Mark Edgel; Dr. David Lee; Valerie Murzl; Lynda Parven; Bart Patterson; Charles Perry; Maggie Arias-Petrel; Bill Regenhardt and Candace Young-Richey.

All items listed on this Agenda are for action by the Adult and Dislocated Worker Program Committee unless otherwise noted. Action may consist of any of the following: approve, deny, condition, hold or table. Public Hearings may be declared open by the Chairperson, as required for any of the items on this Agenda designated for discussion or possible action or to provide direction and recommendations to Workforce Connections.

AGENDA

1. Call to order, confirmation of posting and roll call.
2. **DISCUSSION AND POSSIBLE ACTION:** Approve the agenda with inclusions of any emergency items and deletion of any items.
3. **FIRST PUBLIC COMMENT SESSION:** Members of the public may now comment on any matter posted on this Agenda, which is before this Committee for consideration and action today. Please clearly state and spell your name and state your address for the record. Each public comment will be limited to three (3) minutes.
4. **DISCUSSION AND POSSIBLE ACTION:** Approve the meeting minutes of August 13, 20141
5. **DISCUSSION AND POSSIBLE ACTION:** Review, Discuss, and Approve staff’s recommendation to update goal #3 of Workforce Connections’ Two Year Strategic Plan4
6. **INFORMATION:** Training and Employment Reports.....8
7. **DISCUSSION AND POSSIBLE ACTION:** Review and Accept the Adult and Dislocated Worker Fiscal Reports12
8. **INFORMATION:** Sector Council Snapshot Update15
9. **INFORMATION:** Timely Data Entry Report16
10. **INFORMATION:** One-Stop Career Center Consortium report17
11. **INFORMATION:** Update on WC’s monitoring of the funded partners20
12. **INFORMATION:** ADW Committee Member Comments
13. **SECOND PUBLIC COMMENT SESSION:** Members of the public may now comment on any matter or topic, which is relevant to or within the authority or jurisdiction of the Board. You may comment now even if you commented earlier, however, please do not simply repeat the same comment you previously made. Please clearly state and spell your name and state address for the record. Each comment will be limited to three (3) minutes.
14. Adjournment

WORKFORCE CONNECTIONS
ADULT & DISLOCATED WORKER COMMITTEE MINUTES

August 13, 2014 - 9:00 a.m. -- Bronze Conference Room
6330 W. Charleston Blvd., Ste. 150
Las Vegas, NV 89146

Members Present

Maggie Arias-Petrel
Hannah Brown
Mark Edgel
Valerie Murzl, Chair
Bill Regenhardt (via telephone)
Candace Young-Richey

Chelle Bize'
Matt Cecil (via telephone)
Dr. David Lee
Charles Perry
Dan Rose, Vice-Chair

Members Absent

Lynda Parven

Bart Patterson

Staff Present

Ardell Galbreth
Heather DeSart
Jim Kostecki
Debra Collins
Jake McClelland

Kelly Ford
Brett Miller
Karrie Andrews
Jeannie Kuennen
Berenice Castaneda

Others Present

Nield Montgomery, TLC
Stacey Bostwick, SNRHA
Shawnae Mack, FIT
Tenesha McCulloch, Goodwill of Southern Nevada
Darren Thames, Las Vegas Urban League
Sharon Morales, LCCCF
Kevin Hulk, Las Vegas Urban League
Stacy Smith, NyE Communities Coalition
Edwin Leuluai, FIT
Dan Winter, New Horizons
April Guinsler, Easter Seals NV

E. Lavonne Lewis, The Salvation Army
Valerie Mitchell, The Salvation Army
Fouad Sawaya, FIT
Tamara Collins, Urban League
Helicia Thomas, GNJ Family Life Center
Dr. Tiffany Tyler, Nevada Partners, Inc.
Janet Blumen, FIT
Steve Gibson, WISS
Jennifer Casey, FIT
Darell Charles, New Horizons
Denise Gee, HELP of Southern Nevada

(It should be noted that not all attendees may be listed above)

**Due to a systems issue with the equipment, this meeting was not recorded.
Action items were recorded manually.**

Agenda Item 1 – Call to Order, confirmation of posting, roll call:

The Chair called the meeting to order at 9:04 a.m. Staff confirmed the meeting was properly posted in accordance with the Nevada Open Meeting Law. Roll call taken and the quorum confirmed.

Agenda Item 2 - Action: Approval of the agenda with the inclusions of any emergency items, and deletion of any items

A motion to approve the agenda as presented, was made by Charles Perry and seconded by Chelle Bize. The motion carried.

Agenda Item 3 - First Public Comment Session: Members of the public may now comment on any matter posted on this Agenda, which is before this committee for consideration and action today. Please clearly state and spell your name and your address for the record. Each public comment will be limited to three (3) minutes.

Agenda Item 4 - Discussion and Possible Action: Approve the meeting minutes of June 11, 2014.

A motion to approve the minutes of June 11, 2014 as presented, was made by Charles Perry and seconded by Dan Rose. The motion carried.

Agenda Item 5 - Discussion and Possible Action: Nomination and Election of Adult and Dislocated Worker Committee Chair. The term of this position will be 8/13/2014 until 6/30/2015.

Ms. Murzl opened the floor to accept nominations for the position of Chair to the Adult and Dislocated Worker Committee Chair for a term beginning 8/13/2014 until 6/30/2015.

A motion was made to elect Hannah Brown as Chair of the Adult & Dislocated Worker Committee was presented by Dan Rose and seconded by Charles Perry. The motion carried.

Agenda Item 6 - Information: Training and Employment Reports

Agenda Item 7 – Information: Adult and Dislocated Worker Fiscal Reports

Agenda Item 8 – Discussion and Possible Action: Update on WC’s monitoring of the funded partners

A motion to approve the update on WC’s monitoring of the funded partners was made by Charles Perry and seconded by Chelle Bize. The motion carried.

Agenda Item 9 - Discussion and Possible Action: Approve staff’s recommendation to amend Nye Communities Coalition’s Program Year 2014 contract to award an additional amount not to exceed \$100,000 in order to serve a minimum of 175 participants. The term of the contract will remain July 1, 2014 through June 30, 2015.

A motion to approve staff’s recommendation to amend Nye Communities Coalition’s Program Year 2014 contract to award an additional amount not to exceed \$100,000 in order to serve a minimum of 175 participants. The term of the contract will remain July 1, 2014 through June 30, 2015 was made by Valerie Murzl and seconded by Charles Perry. The motion carried.

Agenda Item 10 - Information: One-Stop Career Center Reports:

- a. Consortium report
- b. One-Stop Career Center affiliate update: Academy of Human Development
- c. One-Stop Career Center affiliate update: Urban League
- d. One-Stop Career Center PY14 Seat Count and Budget

Agenda Item 11 – Information: Workforce Innovation and Opportunity Act (WIOA) Update.

Agenda Item 12 – Information: ADW Committee Member Comments

Agenda Item 13 – Second Public Comment Session: Members of the public may now comment on any matter or topic, which is relevant to or within the authority or jurisdiction of the Board. You may comment now even if you commented earlier, however, please do not simply repeat the same comment you previously made. Please clearly state and spell your name and state address for the record. Each comment will be limited to three (3) minutes.

Agenda Item 14 - Adjournment: The meeting adjourned at 11:01a.m.

DRAFT

Strategic Initiatives Update for ADW 10-08-14

1. ADW Committee's goal # 3 in the Strategic Plan has now been accomplished. The goal currently reads:

"Establish a One-Stop Delivery System and a Comprehensive One-Stop Career Center"

Staff recommends updating the goal to read:

"Promote Quality Employment and Training Services for Adult and Dislocated Workers"

If approved, staff will update the strategies, measurements and timelines in the Strategic Plan Matrix (current version is attached).

Workforce Connections
Southern Nevada Workforce Investment Area Strategic Plan Matrix
Mission, Goals, Objectives and Strategies
2 – Year Strategic Plan (April 30, 2013 – June 30, 2015): June 30, 2014

Goal 3				
Establish a One-Stop Delivery System and a Comprehensive One-Stop Career Center - ADW Committee / Board				
Objective	Strategy/Action	Timeline	Measurement	Status
3.1. Solicit partnership agreements from both mandatory and non- required partners to participate in Southern Nevada Workforce Investment Area One-Stop Delivery System.	1. Establish agreements with required and potential One-Stop Delivery System partners.	Ongoing and throughout program year.	Executed MOUs.	MOUs are being renewed as of June 30, 2014
	2. Review and discuss Local Workforce Investment One-Stop Delivery System requirements and setup training schedules for system partners.	August 2012 and at least quarterly.	Published meetings minutes and training schedules.	Quarterly trainings have been completed with the following consultants: <ul style="list-style-type: none"> • Macey Price • Greg Newton
	3. Secure/procure One-Stop Delivery System professional expert as a consultant to assist in laying/ establishing the framework for Southern Nevada Workforce Investment Area One-Stop Delivery System.	August 2012	Executed contracts.	Completed
	4. Arrange for One-Stop Delivery System training for all system partners, conducted by a professional WIA subject matter expert.	August 2012 and ongoing	Published training outline or syllabus along with training attendance records.	Quarterly trainings have been completed with the following consultants: <ul style="list-style-type: none"> • Macey Price • Greg Newton
	5. Conduct ongoing One- Stop Delivery System partnership meetings for the purpose of updating system partners and revealing new/ revised system changes or upcoming modifications.	Quarterly	Published meetings minutes and training schedules.	WC participates in / or coordinates the following meetings: <ul style="list-style-type: none"> • One-Stop Career Center Consortium • Executive Director meetings • Program Manager meetings
3.2. Establish a One-Stop Career Center Consortium to serve as One-Stop Career Center Operator for Workforce Connections' One-Stop Career Center	1. Solicit at least three required One-Stop Career Center partners to participate in a One-Stop Career Center Consortium with responsibility to operate a Comprehensive One-Stop Career Center.	October 2012	Required Southern Nevada Workforce Investment Board and Local Elected Officials certification and approval.	Approved October 23, 2012

Workforce Connections
Southern Nevada Workforce Investment Area Strategic Plan Matrix
Mission, Goals, Objectives and Strategies
2 – Year Strategic Plan (April 30, 2013 – June 30, 2015): June 30, 2014

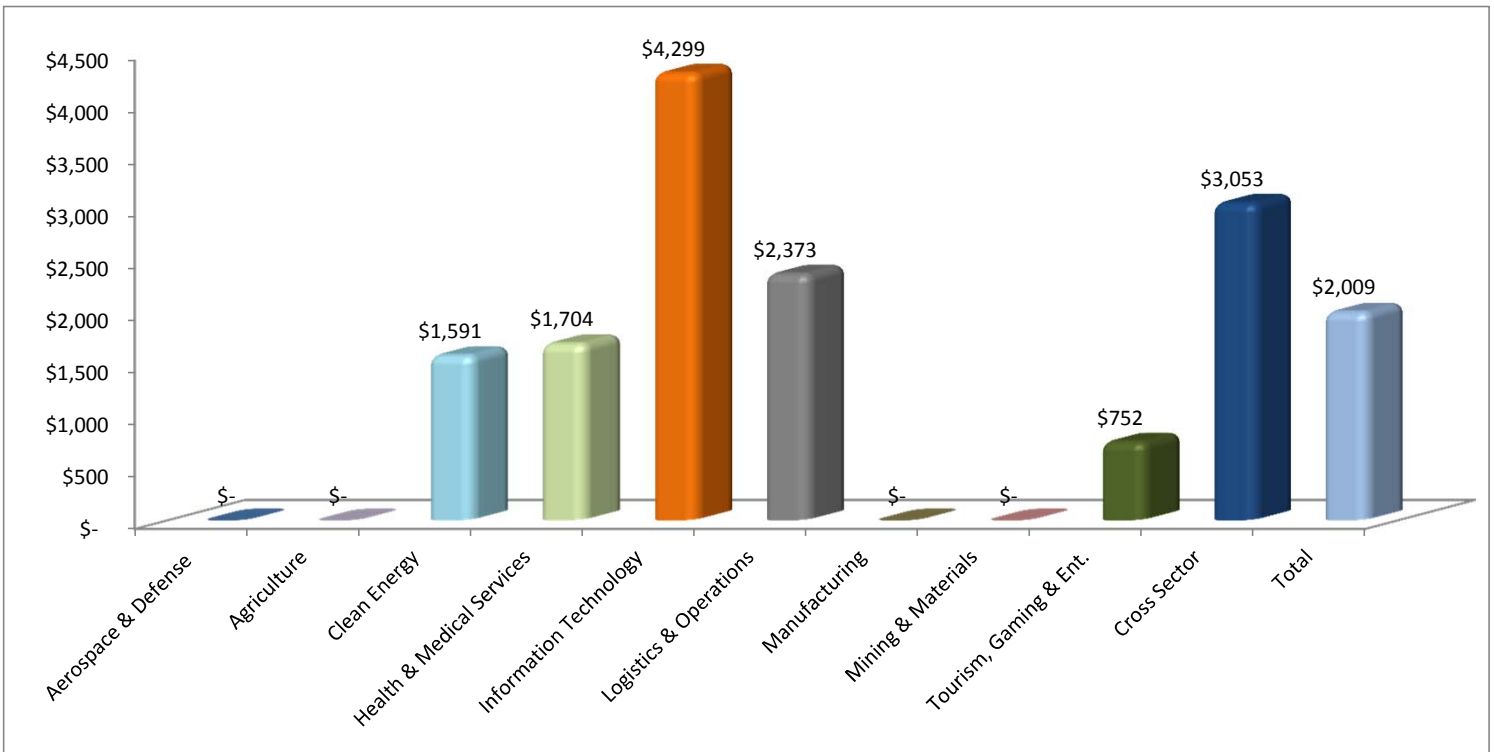
Goal 3 (continued)				
Establish a One-Stop Delivery System and a Comprehensive One-Stop Career Center - ADW Committee / Board				
Objective	Strategy/Action	Timeline	Measurement	Status
3.2. Establish a One-Stop Career Center Consortium to serve as One-Stop Career Center Operator for Workforce Connections' One-Stop Career Center (continued)	2. Execute MOUs among One-Stop Career Center Consortium partners, i.e., outlining each partner's role.	October 2012	Executed MOUs with at least three required partners.	<ul style="list-style-type: none"> • Completed— October 2012 • Operating Agreement is being renewed for PY14
	3. Identify and assign One- Stop Career Center consortium staff.	February 2013	Receipt of named individuals to be staffed in One-Stop Career Center and corresponding business cards printed.	Completed
	4. Conduct ongoing meetings and training opportunities for consortium partners.	Ongoing	Published meeting/training outline or syllabus along with attendance records.	Completed and ongoing.
	5. Secure One-Stop Career Center facility along with associated equipment and supplies.	May 2013	Executed facility lease agreement along with improvements (build-out) and construction contracts, and Purchase Orders (POs) for necessary furniture and equipment.	Completed
	6. Conduct at least five One- Stop Career Center service delivery mocked work flows in facility prior to grand opening.	May 2013	Staff written reported progress.	Completed
	7. Send formal invites to distinguished guests to attend grand opening.	May 2013 (Rev.)	Documented guests' list with verified invite mailings and RSVPs.	Workforce Connections administrative staff— Completed
	8. Planned grand opening event agenda.	May 2013 (Rev.)	Grand opening event presentation to Workforce Connections Board of Directors.	Workforce Connections Board of Directors— Completed

Workforce Connections
Southern Nevada Workforce Investment Area Strategic Plan Matrix
Mission, Goals, Objectives and Strategies
2 – Year Strategic Plan (April 30, 2013 – June 30, 2015): June 30, 2014

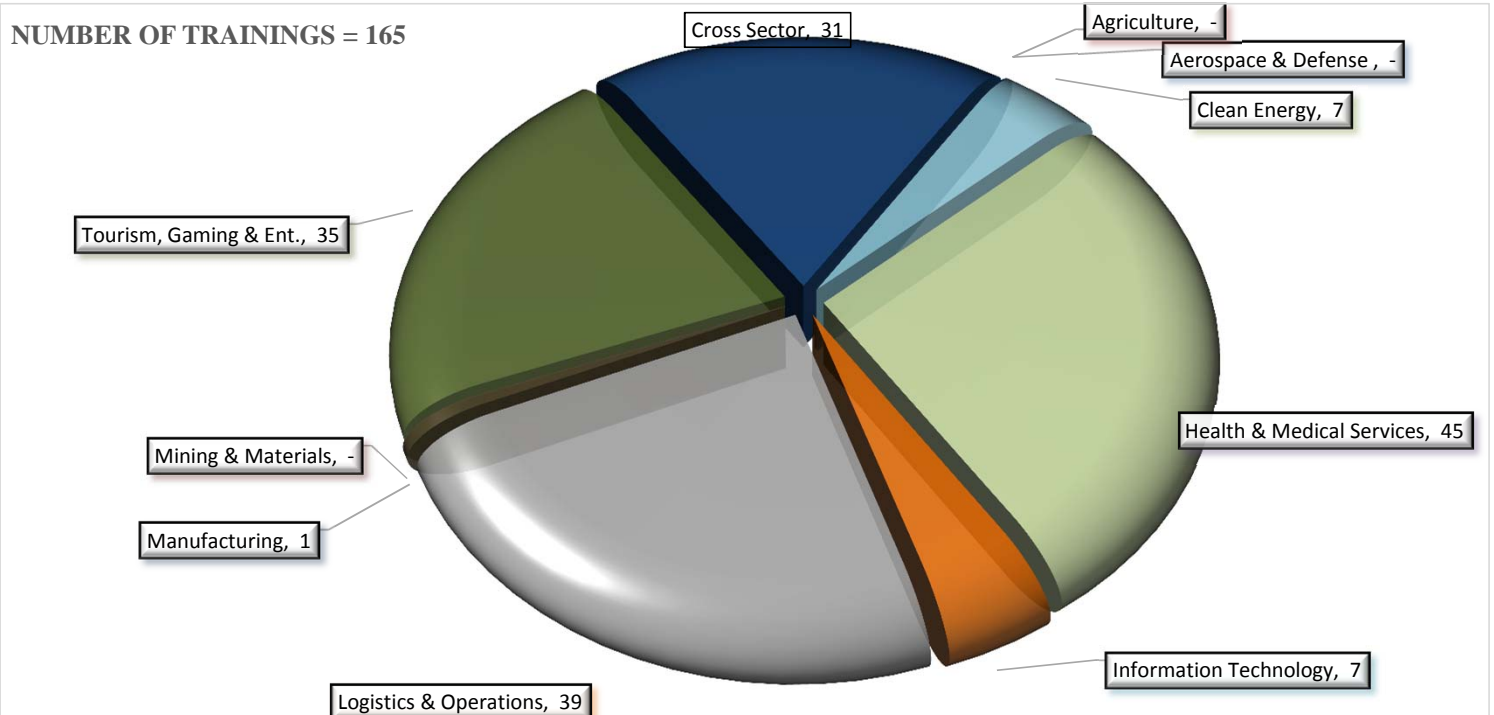
Goal 3 (continued)				
Establish a One-Stop Delivery System and a Comprehensive One-Stop Career Center - ADW Committee / Board				
Objective	Strategy/Action	Timeline	Measurement	Status
3.3. Streamline access to employment and training service delivery	1. Review policies and associated directives addressing WIA service delivery.	October 2013	Detailed staff status report.	Monthly
	2. Solicit inputs from contracted service providers to streamline service delivery process.	October 2013	Receipt of feedback / inputs contracted service providers.	November 2013
	3. Review and assess merit value with regard to enhancing clients' services processes.	October 2013	Detailed staff reports.	Monthly
	4. Revise, modify and / or develop Workforce Connections' policies and associated contracts to provide incentives for clients' rapid / prompt access to quality service delivery.	December 2013	Published policy with effective implementation date.	January 2014

Adult and Dislocated Workers Trained by Industry Sector July 1, 2014 through August 31, 2014

Average Training Cost by Sector

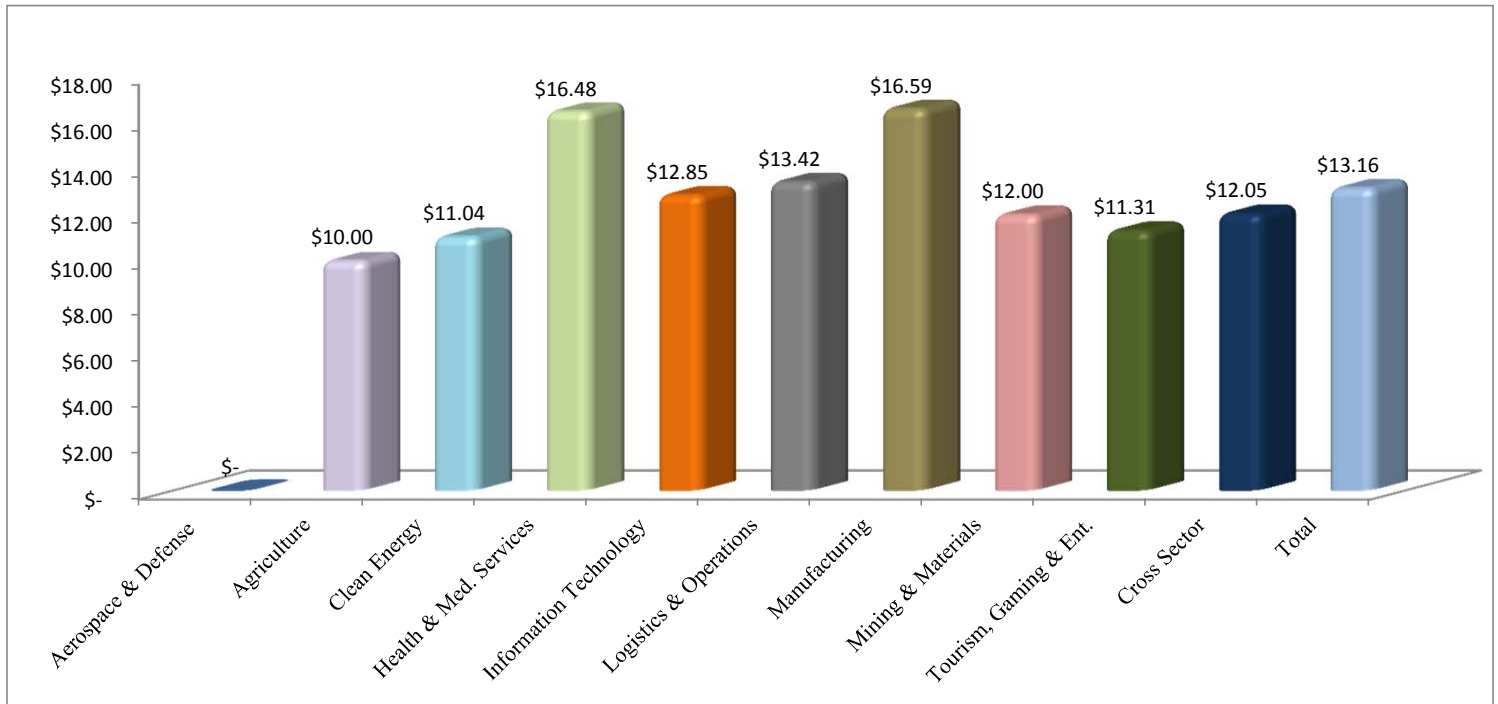


Number of Trainings by Sector

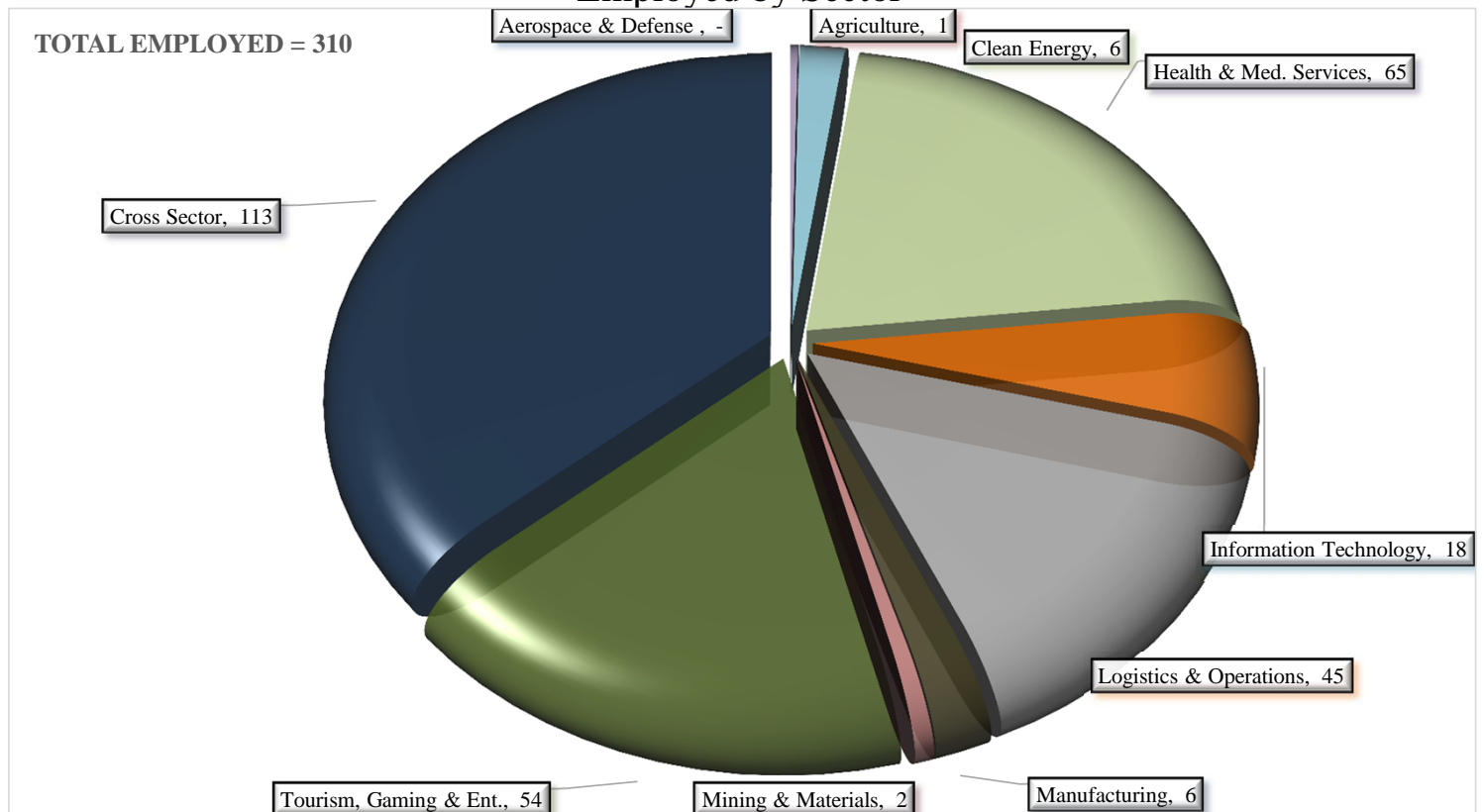


Adult and Dislocated Workers Employed by Industry Sector July 1, 2014 through August 31, 2014

Wage by Sector



Employed by Sector



workforce CONNECTIONS
ADW Training Snapshot by Provider
July 1, 2014 through August 31, 2014

Provider	Occupational Skills Training			OJT			Total Training		
	Trainings	Training \$	Avg Cost Per Training	Trainings	Training \$	Avg Cost Per Training	Trainings	Training \$	Avg Cost Per Training
<u>Main Office</u>									
Bridge Counseling Associates	10	\$18,500	\$1,850	0	\$0	\$0	10	\$18,500	\$1,850
Easter Seals of Southern Nevada	6	\$37,980	\$6,330	0	\$0	\$0	6	\$37,980	\$6,330
FIT	2	\$5,715	\$2,858	1	\$0	\$0	3	\$5,715	\$1,905
FIT Re-Entry	18	\$37,567	\$2,087	1	\$2,800	\$2,800	19	\$40,367	\$2,125
GNJ Family Life Center	4	\$8,310	\$2,078	0	\$0	\$0	4	\$8,310	\$2,078
Goodwill of Southern Nevada	4	\$17,690	\$4,422	1	\$0	\$0	5	\$17,690	\$3,538
Latin Chamber of Commerce Community Foundation	1	\$1,498	\$1,498	5	\$12,615	\$2,523	6	\$14,113	\$2,352
Lincoln County Adult	1	\$1,995	\$1,995	0	\$0	\$0	1	\$1,995	\$1,995
Nevada Hospital Association South	1	\$1,000	\$1,000	10	\$14,678	\$1,468	11	\$15,678	\$1,425
Nevada Partners Inc	4	\$1,679	\$420	0	\$0	\$0	4	\$1,679	\$420
Nye Communities Coalition	14	\$28,674	\$2,048	0	\$0	\$0	14	\$28,674	\$2,048
Southern Nevada Regional Housing Authority	6	\$10,600	\$1,767	0	\$0	\$0	6	\$10,600	\$1,767
Main Office Total	71	\$171,208	\$2,411	18	\$30,093	\$1,672	89	\$201,301	\$2,262
<u>One-Stop Career Center</u>									
Bridge One Stop	1	\$3,450	\$3,450	0	\$0	\$0	1	\$3,450	\$3,450
FIT One Stop	3	\$6,274	\$2,091	1	\$1,243	\$1,243	4	\$7,517	\$1,879
GNJ One Stop	8	\$14,176	\$1,772	1	\$4,000	\$4,000	9	\$18,176	\$2,020
Goodwill One Stop	5	\$11,334	\$2,267	4	\$9,956	\$2,489	9	\$21,290	\$2,366
Latin Chamber One Stop	22	\$28,525	\$1,297	1	\$2,790	\$2,790	23	\$31,315	\$1,362
LV Urban League One Stop ⁽¹⁾	6	\$9,200	\$1,533	0	\$0	\$0	6	\$9,200	\$1,533
Nevada Partners One Stop	15	\$18,393	\$1,226	1	\$1,820	\$1,820	16	\$20,213	\$1,263
SNRHA One Stop	8	\$18,975	\$2,372	0	\$0	\$0	8	\$18,975	\$2,372
One-Stop Career Center Total	68	\$110,327	\$1,622	8	\$19,809	\$2,476	76	\$130,136	\$1,712
One-Stop Delivery System	139	\$281,535	\$2,025	26	\$49,902	\$1,919	165	\$331,436	\$2,009

1) The Urban League Veteran's contract commenced on February 1, 2014.

workforce CONNECTIONS
ADW Employment Snapshot by Provider
Participants Active During Current Contract Year
July 1, 2014 through August 31, 2014

Provider	Performance Metric				
	Enrollments	Active Participants	Placed	% Placed	Avg Wage
<u>Main Office</u>					
Bridge Counseling Associates	16	70	8	11%	\$13.83
Easter Seals of Southern Nevada	9	108	2	2%	\$9.58
FIT	21	84	30	36%	\$12.99
FIT Re-Entry	29	82	31	38%	\$10.28
GNJ Family Life Center	22	29	8	28%	\$10.60
Goodwill of Southern Nevada	25	69	12	17%	\$13.98
Latin Chamber of Commerce Community Foundation	29	68	16	24%	\$10.61
Lincoln County Adult	3	18		0%	
Nevada Hospital Association South	26	30	11	37%	\$31.06
Nevada Partners Inc	17	158	15	9%	\$14.93
Nye Communities Coalition	26	95	45	47%	\$9.33
Southern Nevada Regional Housing Authority	24	120	17	14%	\$10.56
The Salvation Army	14	14		0%	
Main Office Totals	261	945	195	21%	\$12.51
<u>One-Stop Career Center</u>					
Bridge One Stop	1	57	24	42%	\$15.53
FIT One Stop	47	77	29	38%	\$10.95
GNJ One Stop	33	41	13	32%	\$11.12
Goodwill One Stop	22	80	13	16%	\$13.11
Latin Chamber One Stop	45	72	19	26%	\$11.04
LV Urban League One Stop ⁽¹⁾	32	64	15	23%	\$19.64
Nevada Partners One Stop	42	242	47	19%	\$12.79
NHA One Stop	0	43	15	35%	\$12.61
SNRHA One Stop	21	80	14	18%	\$10.98
One-Stop Career Center Total	243	756	189	25%	\$13.13
One-Stop Delivery System Total	504	1,701	384	23%	\$12.81

1) The Urban League Veteran's contract commenced on February 1, 2014.

**Workforce Connections
Awards and Expenditures
Program Year 2012/2013/2014 Adult/Dislocated Worker Programs
September 30, 2014**

Amounts for Providers reflect invoiced allowable expenditures through Aug 2014. Starred lines only reflect expenditures through July 2014.

Providers highlighted in red are on high risk status.

Providers highlighted in pink have an active pink paper.

WIA PY14 One-Stop Adult							
Provider	Contract Dates	Contract Award	Adult Expenditures	DW Expenditures	Total Invoiced	% Spent	Remaining Balance
Foundation for an Independent Tomorrow	6/1/14-6/30/15	\$ 480,000	\$ 24,006		\$ 24,006	5.00%	\$ 455,994
GNJ Family Life Center	6/1/14-6/30/15	\$ 200,000	\$ 8,569		\$ 8,569	4.28%	\$ 191,431
Goodwill of Southern Nevada	6/1/14-6/30/15	\$ 480,000	\$ 23,430		\$ 23,430	4.88%	\$ 456,570
Latin Chamber Foundation	6/1/14-6/30/15	\$ 200,000	\$ 21,265		\$ 21,265	10.63%	\$ 178,735
Nevada Partners, Inc	6/1/14-6/30/15	\$ 480,000	\$ 124,789		\$ 124,789	26.00%	\$ 355,211
So. NV Regional Housing Authority	6/1/14-6/30/15	\$ 480,000	\$ 28,702		\$ 28,702	5.98%	\$ 451,298
Total		\$ 2,320,000	\$ 230,761	\$ -	\$ 230,761	9.95%	\$ 2,089,239

WIA PY14 One-Stop DW							
Provider	Contract Dates	Contract Award	Adult Expenditures	DW Expenditures	Total Invoiced	% Spent	Remaining Balance
Foundation for an Independent Tomorrow	6/1/14-6/30/15	\$ 320,000		\$ 22,191	\$ 22,191	6.93%	\$ 297,809
GNJ Family Life Center	6/1/14-6/30/15	\$ 250,000		\$ 8,471	\$ 8,471	3.39%	\$ 241,529
Goodwill of Southern Nevada	6/1/14-6/30/15	\$ 320,000		\$ 9,719	\$ 9,719	3.04%	\$ 310,281
Latin Chamber Foundation	6/1/14-6/30/15	\$ 250,000		\$ 16,010	\$ 16,010	6.40%	\$ 233,990
Nevada Partners, Inc	6/1/14-6/30/15	\$ 320,000		\$ 32,625	\$ 32,625	10.20%	\$ 287,375
So. NV Regional Housing Authority	6/1/14-6/30/15	\$ 320,000		\$ 11,785	\$ 11,785	3.68%	\$ 308,215
Total		\$ 1,780,000	\$ -	\$ 100,802	\$ 100,802	5.66%	\$ 1,679,198

WIA PY14 Home Office Adult							
Provider	Contract Dates	Contract Award	Adult Expenditures	DW Expenditures	Total Invoiced	% Spent	Remaining Balance
Bridge Counseling Associates	6/1/14-6/30/15	\$ 200,000	\$ 44,469		\$ 44,469	22.23%	\$ 155,531
Foundation for an Independent Tomorrow	6/1/14-6/30/15	\$ 200,000	\$ 25,491		\$ 25,491	12.75%	\$ 174,509
GNJ Family Life Center	6/1/14-6/30/15	\$ 200,000	\$ 16,033		\$ 16,033	8.02%	\$ 183,967
Goodwill of Southern Nevada	6/1/14-6/30/15	\$ 275,000	\$ 23,835		\$ 23,835	8.67%	\$ 251,165
Latin Chamber Foundation	6/1/14-6/30/15	\$ 200,000	\$ 14,668		\$ 14,668	7.33%	\$ 185,332
Nevada Hospital Association	6/1/14-6/30/15	\$ 200,000	\$ 27,136		\$ 27,136	13.57%	\$ 172,864
Nevada Partners, Inc	6/1/14-6/30/15	\$ 275,000	\$ 44,619		\$ 44,619	16.22%	\$ 230,381
Salvation Army *	6/1/14-6/30/15	\$ 250,000	\$ -		\$ -	0.00%	\$ 250,000
So. NV Regional Housing Authority	6/1/14-6/30/15	\$ 275,000	\$ 23,311		\$ 23,311	8.48%	\$ 251,689
Total		\$ 2,075,000	\$ 219,563	\$ -	\$ 219,563	10.58%	\$ 1,855,437

WIA PY14 Home Office DW							
Provider	Contract Dates	Contract Award	Adult Expenditures	DW Expenditures	Total Invoiced	% Spent	Remaining Balance
Bridge Counseling Associates	6/1/14-6/30/15	\$ 195,000		\$ 12,470	\$ 12,470	6.39%	\$ 182,530
Foundation for an Independent Tomorrow	6/1/14-6/30/15	\$ 195,000		\$ 16,618	\$ 16,618	8.52%	\$ 178,382
GNJ Family Life Center	6/1/14-6/30/15	\$ 195,000		\$ 13,935	\$ 13,935	7.15%	\$ 181,065
Goodwill of Southern Nevada	6/1/14-6/30/15	\$ 185,000		\$ 23,228	\$ 23,228	12.56%	\$ 161,772
Latin Chamber Foundation	6/1/14-6/30/15	\$ 195,000		\$ 10,938	\$ 10,938	5.61%	\$ 184,062
Nevada Hospital Association	6/1/14-6/30/15	\$ 195,000		\$ 12,679	\$ 12,679	6.50%	\$ 182,321
Nevada Partners, Inc	6/1/14-6/30/15	\$ 185,000		\$ 28,899	\$ 28,899	15.62%	\$ 156,101
So. NV Regional Housing Authority	6/1/14-6/30/15	\$ 185,000		\$ 10,810	\$ 10,810	5.84%	\$ 174,190
Total		\$ 1,530,000	\$ -	\$ 129,578	\$ 129,578	8.47%	\$ 1,400,422

WIA PY11/12/13 Other (Disabilities, Re-Entry, Rural, Veterans)

Provider	Contract Dates	Contract Award	Adult Expenditures	DW Expenditures	Total Invoiced	% Spent	Remaining Balance
Foundation for an Independent Tomorrow - Re-Entry	7/1/14-6/30/15	\$ 700,000	\$ 81,097		\$ 81,097	11.59%	\$ 618,903
Easter Seals Nevada - Disabilities	4/1/13-3/31/15	\$ 800,000	\$ 422,338	\$ 87,552	\$ 509,889	63.74%	\$ 290,111
Las Vegas Clark County Urban League - Veterans	2/1/14-6/30/15	\$ 800,000	\$ 47,089	\$ 143,721	\$ 190,809	23.85%	\$ 609,191
Lincoln County - Rural	7/1/14-6/30/15	\$ 100,000	\$ 10,048	\$ 2,136	\$ 12,183	12.18%	\$ 87,817
Nye Communities Coalition - Rural	7/1/14-6/30/15	\$ 700,000	\$ 65,020	\$ 23,366	\$ 88,386	12.63%	\$ 611,614
Total		\$ 3,100,000	\$ 625,590	\$ 256,774	\$ 882,364	28.46%	\$ 2,217,636

WIA PY14 NEG

Provider	Contract Dates	Contract Award	Adult Expenditures	DW Expenditures	Total Invoiced	% Spent	Remaining Balance
Bridge Counseling Associates	7/1/14-6/30/15	\$ 120,000			\$ -	0.00%	\$ 120,000
Foundation for an Independent Tomorrow	7/1/14-6/30/15	\$ 170,000		\$ -	\$ -	0.00%	\$ 170,000
GNJ Family Life Center	7/1/14-6/30/15	\$ 220,000			\$ -	0.00%	\$ 220,000
Goodwill of Southern Nevada	7/1/14-6/30/15	\$ 125,000			\$ -	0.00%	\$ 125,000
Latin Chamber Foundation	7/1/14-6/30/15	\$ 220,000		\$ 291	\$ 291	0.13%	\$ 219,710
Nevada Hospital Association	7/1/14-6/30/15	\$ 120,000		\$ 1,294	\$ 1,294	1.08%	\$ 118,706
Nevada Partners, Inc	7/1/14-6/30/15	\$ 125,000			\$ -	0.00%	\$ 125,000
So. NV Regional Housing Authority	7/1/14-6/30/15	\$ 125,000			\$ -	0.00%	\$ 125,000
Total		\$ 1,225,000	\$ -	\$ 1,585	\$ 1,585	0.13%	\$ 1,223,415

Total PY11-PY12 Adult/DW		\$ 12,030,000	\$ 1,075,914	\$ 488,739	\$ 1,564,653	13.01%	\$ 10,465,347
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69% 31%

**Workforce Connections
Adult and Dislocated Worker Funding Plan
PY 2014 Projections**

	Prior Year PY2013 Budget	Current Year PY2014 Budget	Remaining Available Funds	Projections Based on Monthly Invoices							
				Jul-Sep 2014 1 Month	Oct-Dec 2014 3 Months	Jan-Mar 2015 3 Months	Apr-Jun 2015 3 Months	Next Program Year	Projected PY2014 TOTAL	Remaining	
REVENUES (September 24, 2014)											
PY2013 Incentive Funding for Performance		Unknown									
PY2012 Adult and DW Funding	6,670,071		3,643,412							3,643,412	-
PY2013 Adult and DW Funding	14,806,576	5,300,000	3,643,412	736,994	2,906,418						-
PY2013/2014 DW Natl Emergency Grant (NEG) Funding	1,400,000	1,236,671	1,217,086	10,000	400,972	400,972	405,143			1,217,086	-
PY2014 Adult and DW Funding		13,469,083	13,469,083		831,576	3,927,994	4,072,993	4,576,741		13,409,304	59,779
PY2014 Program Income (One-Stop Billing) and Interest		60,025	60,025	15,006	15,006	15,006	15,007			60,025	-
TOTAL REVENUES	22,876,647	20,065,779 -12.3%	19,389,606	762,000	4,153,972	4,343,972	4,493,143	4,576,741		18,329,827	59,779
EXPENDITURES											0.04 Months
Community Resources											
Home Office ADW Contracts (RFP Award)	5,833,950	3,605,000	3,205,000	200,000	895,000	895,000	895,000			2,885,000	
One-Stop Consortium ADW Contracts (RFP Award)	5,045,000	4,100,000	3,500,000	300,000	955,000	955,000	955,000			3,165,000	
NEG Contracts	1,330,000	1,225,000	1,205,415	10,000	398,472	398,472	398,472			1,205,415	
Rural ADW Contracts (RFP Award)	678,446	800,000	699,440	50,000	195,000	195,000	195,000			635,000	
PY2014 New Adult and DW Contracts (Pre-Release Corrections)		800,000	800,000	-	-	100,000	100,000	600,000		800,000	
Adults with Disabilities Home Office - No Cost Extension	729,448	337,470	290,110	25,000	75,000	75,000				175,000	
Reentry Home Office Extension and Post-Release Corrections	782,573	700,000	618,903	40,000	165,000	165,000	165,000			535,000	
Veterans One-Stop Partner	800,000	667,289	609,190	30,000	135,000	135,000	135,000			435,000	
CSN Apprenticeship Preparation		204,000	204,000		68,000	68,000	68,000			204,000	
One-Stop System Operations	1,675,012	1,729,039	1,463,326	22,000	300,000	300,000	300,000	300,000		1,222,000	
One-Stop Center Operations (Charleston)	665,216	692,121	586,405	10,000	120,000	120,000	120,000	120,000		490,000	
Operations											
Administration and Programs	4,617,394	4,065,818	3,316,741	75,000	825,000	825,000	825,000	766,741		3,316,741	
PY2013/2014 Administration and Programs (NEG)	70,000	11,671	11,671		2,500	2,500	6,671			11,671	
Pending Contracts											
PY2014 Higher Education Nursing Collaboration Training (UNLV)		200,000	200,000		20,000	60,000	60,000	60,000		200,000	
PY2014 Core Services RFP		100,000	100,000			50,000	50,000			100,000	
PY2014 Adults with Disabilities RFP		700,000	700,000				200,000	500,000		700,000	
PY2014 New Rural Contracts (Laughlin/Mesquite)		100,000	100,000				20,000	80,000		100,000	
Next Year Projection - First Quarter Obligations	2,003,865							2,150,000		2,150,000	
TOTAL	24,230,904	20,037,408	17,610,201	762,000	4,153,972	4,343,972	4,493,143	4,576,741		18,329,827	

PY2013 funding period is available July 1, 2013 through June 30, 2015 (after two years, remaining funds revert to the State for one additional year)
 PY2014 funding period is available July 1, 2014 through June 30, 2016 (after two years, remaining funds revert to the State for one additional year)
 PY2015 funding period is available July 1, 2015 through June 30, 2017 (after two years, remaining funds revert to the State for one additional year)

SECTOR COUNCILS SNAPSHOT

AEROSPACE & DEFENSE

- Update on the Jumpstart Nevada After-School STEM Pilot Program.
- GOED update.
- Update Consultant Training Program for UAV Maintenance Technicians.

AGRICULTURE

- Two PILOT programs pending contract approval at the State.
- Presentation from US Foods and one of their produce specialists.
- The strategic plan has been finalized but voting was tabled due to not having a quorum.

CLEAN ENERGY

- Industry presentation by Sellen Sustainability.
- GOED presentation on pipeline opportunities/occupations.
- DETR presentation on in-demand jobs.

HEALTHCARE & MEDICAL SERVICES

- Update from Interim Director DETR.
- Local Workforce Investment Boards Training for In-Demand Occupations.
- Efforts to Identify Nevada's Mental and Behavioral Health professional pipeline.
- Community health Worker, Pilot project. GOED and DHHS have identified 250 jobs.

INFORMATION TECHNOLOGY

- No quorum.
- Discussion on why high schools rejected IT academy.
- WC presented the IT Career Fair and Hiring Event.

LOGISTICS & OPERATIONS

- Discussed the option of voting for a Vice-Chair, there were no volunteers.
- Pilot program in progress for CDL training. Nine individuals are in the process of completing training.
- Updates were given on the strategic plan and work groups.

MANUFACTURING

- Manufacturing in Nevada Conference/Tradeshow/Career Day on October 1-3, 2014.
- Senate Bill No. 301.
- DETR is in the process of negotiating the 3rd year contract with WorkKeys.

MINING & MATERIALS

- Instrumentation Instructor Pilot Program approved.
- Secured Dept. of Education Grant to Elko High School for mechanical program.
- Presentation of Flyer that describes CTE/Career Pathways for Secondary Students.

TOURISM, GAMING & ENTERTAINMENT

- Overview and discussions of survey results for the GWIB TGE in-demand occupations.
- Continued review of 2014 Strategic Plan.
- Pilot programs being launched for Food Services & Social Media.

workforce CONNECTIONS

Timely Data Entry - Days between Case Note / Activity and Data Input

Data Entered September 1 through September 24, 2014

Row Labels	On-Time	Late	Grand Total	% On-Time	% Late
Adult	4,550	182	4,732	96.2%	3.8%
Bridge	371	21	392	94.6%	5.4%
Easter Seals of Southern Nevada	147	55	202	72.8%	27.2%
FIT	684	19	703	97.3%	2.7%
GNJ Family Life Center	471	1	472	99.8%	0.2%
Goodwill of Southern Nevada	463	12	475	97.5%	2.5%
Latin Chamber of Commerce Community Foundation	628	10	638	98.4%	1.6%
Lincoln County	15		15	100.0%	0.0%
LV Urban League One Stop	113	23	136	83.1%	16.9%
Nevada Partners Inc	700	4	704	99.4%	0.6%
NHA	288	3	291	99.0%	1.0%
NYE	211		211	100.0%	0.0%
SNRHA	452	11	463	97.6%	2.4%
Salvation Army	7	23	30	23.3%	76.7%
Youth	3,519	236	3,755	93.7%	6.3%
GNJ Family Life Center	475	4	479	99.2%	0.8%
Goodwill of Southern Nevada	341	1	342	99.7%	0.3%
Help of Southern Nevada	1,310	85	1,395	93.9%	6.1%
Latin Chamber of Commerce Community Foundation	145	15	160	90.6%	9.4%
Lincoln County	13		13	100.0%	0.0%
Nevada Partners Inc	485	89	574	84.5%	15.5%
NYE	62		62	100.0%	0.0%
Olive Crest	239	3	242	98.8%	1.2%
SNRHA	307	23	330	93.0%	7.0%
Youth Advocate Programs	142	16	158	89.9%	10.1%
Grand Total	8,069	418	8,487	95.1%	4.9%

One-Stop Career Center Consortium
Report for
Adult & Dislocated Worker Program Committee
Wednesday October 8, 2014

I. Organization/Formation Matters

Since the Consortium was formed, its primary tasks have been to lay the groundwork for operation of the Consortium itself. This entailed devoting a great amount of time to articulating policies and procedures and conceptualization of the management framework for the Consortium itself. Most of this effort will be non-recurring: once we have the Operations Manual written, while it might be revised from time to time, it certainly won't have to be re-written from the ground up.

- A. An initial Customer Flow Committee was formed by the Consortium. This committee, chaired by Elizabeth McDaniels of Goodwill, articulated a protocol for agency rotation of incoming individuals. They also created a customer flow chart to accurately reflect operations. The next task undertaken by the committee was development of a seated staff satisfaction survey. Elizabeth and her committee articulated a survey. This was brought to the Consortium for input and then discussed with Ricardo Villalobos of Workforce Connections and Jake McClelland, the One Stop Center Manager. The survey was revised slightly and disseminated to One Stop Career Center employees via a link on Survey Monkey.
- B. At this point a pivotal organizational issue was resolved with the formation of three standing committees. The concept is that while Consortium meetings will be used to update all members as to any matters, much of the true work of the Consortium will be performed in committee meetings. The three standing committees established include the Executive Committee, chaired by the undersigned, the Customer/Client Service Committee chaired by Nishon Burton, and the Compliance and Performance Committee chaired by Janice Rael.
- C. Another important challenge that faced the Consortium was the issue of customer satisfaction surveys. Using customer service as an indicator of performance is mandatory as set forth in the Workforce Investment Act at 29 USC 2871 (b)(2)(B). One of the ways that satisfaction may be measured is through surveys.
- D. In total there were three surveys identified as necessary to measure satisfaction: a seated staff satisfaction survey, a customer satisfaction survey and an employer Business Satisfaction survey.

1. The seated partner satisfaction survey is discussed more fully in III, below.
2. The second survey, the customer/client satisfaction survey had been tackled by a committee chaired by Dr. Tiffany Tyler and co-chaired by Jake McClelland. The results were brought to the Consortium. The tentative survey was determined to be much too long and much too complicated. The responses it elicited were extremely limited. After discussion, the Consortium recommended that the survey be shortened and simplified. Since the Customer Flow Committee had been dissolved into the Customer/Client Service Committee, the survey was referred to that committee for further refinement.
3. A draft of the business satisfaction survey was considered and approved at the meeting of the Consortium held on July 20, 2014. The draft was adopted at the Consortium meeting on September 12, 2014.

E. The next issue to be tackled by the Customer/Client Service Committee concerned outside referrals. The committee is endeavoring to identify a protocol/procedure by which seated partners can refer clients who need the services of agencies located outside the One Stop Center. At the Consortium meeting on September 12, 2014, it was determined that there were too many variables for outside referrals to be captured in one form. Instead, referrals will be handled case by case.

F. The Compliance and Performance Committee held its first meeting on August 12, 2014. The issues they are working on include: revising the customer/client satisfaction survey and researching other One Stop facilities to determine the best practices for hitting benchmarks and meeting compliance requirements.

II. Workforce Connections' Compliance Assurance Monitoring Review

The Workforce Investment Act requires the local workforce investment boards to provide oversight and monitoring of WIA funded programs. In compliance, Workforce Connections' Quality Assurance Division conducted an onsite compliance assurance review of the One Stop Center July 21, 2014. There were no findings of non-compliance during the monitoring review. No costs were questioned or disallowed.

Several observations were discussed during the exit conference including updating the center partner chart and revision of available information to customers who were

veterans. The exit conference also discussed the need for continuous improvement including customer satisfaction measurement.

III. The Seated Partner Satisfaction Survey

The Staff Survey results were calculated and presented on September 19, 2014. We are concerned about the number of negatives that are demonstrated in the satisfaction survey chart and many of the comments that accompanied those surveys.

IV. Conclusion

We will continue to strive, through Committee participation, to continue to improve the functionings of the One Stop Career Center. We will pay particular attention to the issues brought forth in the Seated Partner survey and give some thought as to how these issues can be resolved.

Respectfully submitted,

Janet Frasier Blumen
Consortium Chair

Program Year 2013 Monitoring - Summary of Findings
 (Agencies are listed in alphabetical order)

	Findings			TOTAL	Status	
	ADW	Youth	Fiscal		Open	Closed
BCA	3	N/A	1	4	1	3
Easter Seals	3	N/A	1	4	0	4
FIT	6	N/A	1	7	1	6
GNJ	7	5	14	26	8	18
Goodwill	7	4	6	17	2	15
HELP	N/A	3	1	4	1	3
LCCCF	2	N/A	3	5	1	4
Lincoln County	4	6	7	17	0	17
NHA	4	N/A	3	7	2	5
NPI	5	5	9	19	3	16
Nye CC	4	5	7	16	6	10
Olive Crest	N/A	5	4	9	1	8
SNRHA	4	5	2	11	1	10
YAP	N/A	4	2	6	1	5

Updated 09/23/2014